

SUMMARY
Paratransit Board Meeting
November 12, 2015

The following Directors were present: Don Nottoli, Frances Gracechild, Jason Campbell, Jill Yungling, Pat Hume, Pete Spalding, Scott Leventon and Eanad Lott.

Director Yungling reflected on Paratransit's mission with some thoughts; she made some comments honoring veterans.

Public Comment:

- Jeffery Tardaguila addressed the Board, making comments about the ADA paratransit eligibility process and clients who may have difficulty tracking rides, suggesting a change in the reservations process. He also alluded to some concerns with recent cab service provided.
- Mike Barnbaum addressed the Board, providing an update on Here We Ride and the Un-Met Transit needs hearings that SACOG has been conducting.
- Shahid Rehimtoolah addressed the Board, he suggested turning the Where's My Bus feature on Paratransit's Website into a real app so that visually impaired clients could access it.
- Doris Hernandez-Morales addressed the Board, she made comments concerning Paratransit's CTSA area being re-defined and expressed concern that she will no longer have service from her home.

The following items were approved unanimously by the Board:

- Authorization for the CEO to negotiate and execute a contract, if awarded, with Chicago, Illinois Regional Transportation Authority (RTA) for Mobility Management Program Administration and startup costs.
- Authorization for the CEO to enter into specific contracts needed to deliver the services proposed, if awarded, to perform the Chicago, Illinois Regional Transportation Authority (RTA) contract for Mobility Management Program Administration.
- Authorization for the CEO to submit an application not to exceed \$200,000 from the 2015-16 Safety and Security Grants through the California Office of Emergency Services (CAOES) and authorize execution of all necessary

documents. This is for a number of facility security related amenities including fencing for the adjacent property, better cameras and high definition lighting.

Nomination for Officers to the Board of Directors for Calendar Year 2016

Director Leventon provided nominees as follows:

- Director Leventon, Board President
- Director Gracechild, Vice President
- Director Lott, Secretary
- Director Spaulding, Treasurer

Nominations from the floor and elections will commence at the January 2016 meeting.

The CEO's report highlighted the following:

- Exhibit A to the Collaborative Agreement is now fully executed and an invoice has been submitted to RT for the difference between the FY 15 rate and the FY 16 rate.
- The Bus Lease to the Collaborative was also approved, turning over the title of 29 vehicles to Paratransit, Inc. for use in CTSA service, once they are replaced.
- Paratransit, Inc. has met with RT to discuss providing ADA paratransit service across jurisdictional boundaries where it is within $\frac{3}{4}$ mile of an active RT route. Ms. Deavens indicated that she is not sure if there is a legal barrier and that RT is working with counsel on this. She indicated that if there is a barrier, they will have to figure out how to provide this service.
- Mike Wiley, RT's GM is retiring, though there are still things that he is working on. His contract was modified and soon there will be someone new to get to know.
- Recognition of Kathy Sachen, Transportation Operations Manager for her part in working with SMUD to secure LED lighting for the outside of the facility.
- Innovative Paradigms has submitted a proposal to the RTA in Chicago. In addition, they are looking at other business projects including ADA eligibility/Mobility Management in Orange County, Access Services in Los Angeles as well as a property in Rhode Island.
- The California Transit Association (CTA) has selected VTrans to receive the Transit Agency of the year award. This is the first time a CTSA has received this award and they were a client of Innovative Paradigms.

- Call Center Supervisor, Jeanne Grogan was recognized for organizing a Halloween Decorating contest that may become an annual event for the employees.

The financial report highlighted the following:

- September rolling trips were up 1.56%, with CTSA trips declining and Demand Response trips up by 8.5%.
- Demand Response trips are 7% year to date.
- Cost per trip is up 5.6%, with CTSA trip costs declining by 7.5% and Demand Response trips increasing by 3.3%.
- The fare ratio has decreased by .3%, but still above the 10% goal.
- The YTD on-time performance is 95%.

Deputy Executive Director, Tiffani Fink indicated that they are looking into the decline of CTSA trips and this could be due to errors in reporting by the agencies. There have been some positive changes, and they recently provided an additional vehicle to one of their partners.

Deputy Director, Tiffani Fink, provided a facilities update. Ms. Fink indicated that Paratransit is continuing to work with Clean Energy and with the City; mitigating measures were taken prior to Paratransit, Inc. originally occupying the Florin Road facility that included the adjacent property. Previous mitigations should make the process go smoother, though there have been some changes in what is required. Ms. Fink provided an update on the roof, design of the shop and stated all of these projects are moving ahead.